

## COVID-19 RESOURCES

### National Coronavirus Helpline on 1800 020 080

## DOMESTIC VIOLENCE SUPPORT

### WOMEN'S DOMESTIC VIOLENCE COURT ADVOCACY SERVICES

[Women's Domestic Violence Court Advocacy Services](#) (WDVCASs) provide women and their children who have experienced domestic and family violence with information, advocacy and referrals - 1800 WDVCAS or 1800 938 227.

### NSW DOMESTIC VIOLENCE LINE

[NSW DV line](#) the Domestic Violence Line is a NSW state-wide telephone crisis counselling and referral service for women, including trans women - 1800 656 463.

### 1800 RESPECT

[1800 RESPECT](#) National Sexual Assault, Domestic and Family Violence Counselling Service, open 24 hours to support people impacted by sexual assault, domestic or family violence and abuse - 1800 RESPECT (1800 737 732).

### KIDS HELPLINE

[Kids Helpline](#) Anytime, Any reason, Kids Helpline are open to answer your calls, emails or for WebChat.

### RAPE & DOMESTIC VIOLENCE SERVICES

[NSW Rape Crisis \(24/7\)](#) free 24/7 telephone and online crisis counselling - 1900 424 017.

### IMMIGRATION ADVICE AND RIGHTS CENTRE

[Immigration Advice](#) helping vulnerable people navigate Australian immigration law - 02 9234 0700.

### NO TO VIOLENCE

[Men's Referral Service](#) is available 7 days for men who use family violence and to friends and family who are concerned about someone they know using family violence - 1300 766 491.

## EMERGENCY SERVICES

### EMERGENCY 000

[000](#) Always call 000 if you feel unsafe.

If you are deaf or have a speech or hearing impairment call 106.

- This is a Text Emergency Call, not SMS.
- You can call from teletypewriters.

### NSW POLICE FORCE

[NSW Police](#) to contact Police other than in an emergency - 131 444.

### NSW AMBULANCE

[NSW Ambulance](#) Always call 000 if you need immediate attention.

### CRIMESTOPPERS

[Crimestoppers](#) Reporting agency for the public to provide information to police about individuals, businesses and corporations not complying with Public Health – 1800 333 000.

## GOVERNMENT AND MEDICAL ADVICE

### AUSTRALIAN GOVERNMENT

[Department of Health](#) up to date information about how the government is monitoring and responding to the pandemic.

[Find the Facts](#) fact sheets for the general public and industry about coronavirus (COVID-19) - [Chinese Resources](#).

### HEALTH DIRECT

[Health Information](#) Symptom checker and health information from the Australian Government - National Coronavirus Helpline on 1800 020 080.

### NSW STATE GOVERNMENT

[NSW State Government](#) Information and advice on COVID-19 (coronavirus) for community and businesses in New South Wales.

### DEPARTMENT OF COMMUNITIES AND JUSTICE

[DCJ](#) information for Service Providers.

### ETHNOLINK

[Translated resources](#) including critical health information in 49 languages.

## LOCAL AND FEDERAL COURTS

### CHIEF MAGISTRATE MEMORANDUM'S

[31st March Memorandum](#) Management of Domestic and Personal Violence proceedings during pandemic period.

[26th March Memorandum](#) Release of defendants who are bail refused.

[16th March Memorandum](#) Arrangements by the Local Court of NSW regarding Court of NSW regarding Court proceedings during the pandemic declaration period.

### LOCAL COURTS OF NSW

[Local Courts of NSW](#) has important information about Local Court operations and contact details.

### FAMILY COURT OF AUSTRALIA

[Family Court of Australia](#) recommendations regarding the Courts' response to COVID-19.

### FEDERAL CIRCUIT COURT OF AUSTRALIA

[Federal Circuit Court of Australia](#) recommendations regarding the Courts' response to COVID-19 - 1300 352 000.

### NSW DISTRICT COURT

[District Court](#) Find information about measures in place and restrictions on accessing courts and tribunals during the COVID-19 (coronavirus) pandemic.

## ABORIGINAL AND TORRES STRAIT ISLANDER

## NSW HEALTH

[Aboriginal and Torres Strait Islander Aboriginal Health COVID-19 resources](#) developed by the Ministry of Health's Centre for Aboriginal Health.

## ABORIGINAL HEALTH AND MEDICAL RESEARCH COUNCIL

[Aboriginal Health and Medical Research council COVID-19](#) for health professionals.

## WIRRINGA BAIYA

[Wirringa Baiya](#) is a state-wide community legal centre for Aboriginal women, children and youth. Wirringa Baiya focuses on issues relating to violence – 1800 686 587.

## ACCESSIBILITY

### COUNCIL FOR INTELLECTUAL DISABILITY

[CID Staying Safe](#) easy read information guide.

## LGBTIQ+

### ACON

[ACON Factsheet](#) on COVID-19: LGBTIQ and HIV Communities

## COMMUNITY AND GENERAL RESOURCES

### NSW COUNCIL OF SOCIAL SCIENCE

[NCOSS Community Sector resource](#) latest information and help you plan for service continuity

### ASK IZZY

[Ask Izzy online tool](#) to find nearby clinics providing services and testing specific to coronavirus.

## LEGAL

### LEGAL AID

[Legal Aid](#) helps people with their legal problems - 1300 888 529.

### WOMEN'S LEGAL SERVICE NSW

[WLS NSW](#) is a community legal centre providing women across NSW with a range of free legal services.

### WIRRINGA BAIYA

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### NATIONAL FAMILY VIOLENCE PREVENTION LEGAL SERVICES

[FVPLSs](#) provide specialist, culturally safe legal services and supports to Aboriginal and Torres Strait Islander victim/survivors of family violence across Australia.

### JUSTICE CONNECT

[Justice Connect](#) Not-for-profit Law team - Australia's only specialist legal service for community organisations and not-for-profits.

## FINANCIAL

### CENTRELINK

[Centrelink support](#) get help if you or your family are affected by the coronavirus pandemic.

#### **AUSTRALIAN GOVERNMENT**

[Supporting business to retain jobs](#) economic responses to support business and individuals.

#### **WELFARE RIGHTS CENTRE**

[Welfare Rights Centre](#) factsheets to assist you to resolve some problems with Centrelink.

#### **MONEYSMART**

[COVID-19 making financial decisions](#) provides information about making financial decisions.

#### **TELSTRA**

[Telstra Customer support](#) information about waiving late payment fees and additional data for customers.

#### **ENERGY AUSTRALIA**

[Energy Australia's hardship policy](#) available for customers who are experiencing financial difficulty and details on how to reach them during COVID-19.

#### **ENERGY AND WATER OMBUDSMAN NSW**

[EWON support](#) including how services are delivered, making a complains and affordability assistance.

#### **SYDNEY WATER**

[Financial assistance](#) help with your bill and payment options - 13 20 92.